

Resort & Guest Room Information

CELL PHONES USAGE

In order to maintain the mindful environment of Miraval we ask that you limit your cell phone usage to the privacy of your guest room and the courtyard outside of Raindance Pass boutique.

COURIER & CAR SERVICES

Located 3 miles from the resort is a shopping complex with a grocer and a pharmacy. We can assist you with procurement and/or transportation needs. Please contact Guest Relations.

EVACUATION PROCEDURES

In the event of an emergency, Miraval staff will provide direction and information. Should an emergency evacuation be necessary please gather at the main parking facility outside of Raindance Pass Boutique.

HOUSEPHONES

For assistance please lift the phone handset to be connected with the resort operator. Phones are located at each village entrance with the exception of the Yucca Village (500 series.)

HOURS

Brave Bill Lounge: Opens at 3:30 pm

Cactus Flower Restaurant:

Breakfast: 6:30 - 9:30 am

Lunch: 11:30 am - 2:00 pm

Dinner: Sign-up Daily

Oasis: 10:00 am - 5:00 pm

Palm Court Cafe: 6:30 am - 3:00 pm

Room Service: 11:00am – close. Dinner options available 5:00pm – close. Menu is located in your casita.

HYDRATION

The climate of the Sonoran Desert can quickly dehydrate those not accustomed. Please use the complimentary water bottle provided to remain hydrated throughout your visit.

IN-ROOM SAFE

For the security of your valuables the directions for safe operations are as follows:

TO LOCK: close safe door, enter 4 digit code, press lock

TO OPEN: enter 4 digit code, in case of error press clear button and begin again.

INTERNET ACCESS

All guest rooms and public spaces at Miraval have high speed wireless capabilities. If you are in need of a wireless card dial the Resort Operator at 0.

LAUNDRY SERVICES

Wash and fold service is available daily from 8am to 5pm with same day service provided. Laundry bags and slips are located in your guest room closet.

LEAVING MIRAVAL

Departure vans leave on the hour and you will be scheduled to depart Miraval 2 hours before your flight time. The afternoon prior to your departure date you will receive a detailed voice mail with your departure and baggage pick up times. The last shuttle of the day departs at 2:00 pm.

MEDICAL ASSISTANCE

In case of life threatening emergencies please dial 911. For other types of medical assistance please contact the resort operator by dialing 0 or Guest Relations staff. We can arrange for transportation to Urgent Care or Hospital - both located ten minutes from the resort. Over-the-counter items are available for sale in the Raindance Pass Boutique.

PRIVACY AND PHOTOGRAPHY

For privacy please ensure that your camera is not focused in the direction of other guests. We encourage the photography of the beautiful landscapes, wildlife and views.

RAINDANCE PASS BOUTIQUE HOURS

9:00 am - 6:00 pm daily.

RESORT ROOM SERVICE

Additional fees apply. Room service is available from 5:30 pm to close. A room service menu is located in your room. Please call ext. 0 to place an order. Call for availability outside of the posted times.

SECURITY STAFF

Miraval security staff routinely patrol the resort property. Should you have any concerns please dial the resort operator. All Miraval staff are required to identify themselves by department name prior to entering a guest room. Please activate the deadbolt for maximum security and privacy.

SMOKING

Miraval is a smoke-free environment and we ask that you refrain from smoking in your guest room and all public areas. A fee of \$375.00 will be assessed to remove smoke odor found in guest rooms.



CATALINA SUITES

TELEVISION GUIDE

2- AMC	6- Fox Local	10- MSNBC	14- E!	18- Discovery
3- Comedy Central	7- ABC Local	11- ESPN	15- TNT	19- Fox News
4- A&E	8- NBC Local	12- FOOD	16- NatGeo.	
5- CNN	9- CBS Local	13- Travel	17- ESPN2	

TELEPHONE SERVICES

Emergency	911	
Room to Room	7 + room	
Local	9 + number	no charge
800# Calls	9 + 1 + 800 + number	no charge

CREDIT OR CALLING CARDS

At the tone enter card number		
Domestic	9 + 0 + area code + number	no charge
International	9 + 0 + 011 + country code + city code + number	no charge

DIRECT DIAL CALLS

Domestic	9 + 1 + area code + Number	prevailing rate
International	9 + 1 + 011 + country code + city code + number	prevailing rate

OPERATOR ASSISTED CALLS

9 + 0 + area code + number

DIRECTORY ASSISTANCE

9 + 1 + 411 prevailing rate

